H.-J. LENZ P.-TH. WILRICH Editors

Frontiers in Statistical Quality Control



8

A Springer Company

Frontiers in Statistical Quality Control 8



Hans-Joachim Lenz Peter-Theodor Wilrich Editors

Frontiers in Statistical Quality Control 8

With 92 Figures and 93 Tables

Physica-Verlag

A Springer Company

Professor Dr. Hans-Joachim Lenz hjlenz@wiwiss.fu-berlin.de Professor Dr. Peter-Theodor Wilrich wilrich@wiwiss.fu-berlin.de Freie Universität Berlin Institut für Statistik und Ökonometrie Garystraße 21 14195 Berlin Germany

ISBN-10 3-7908-1686-8 Physica-Verlag Heidelberg New York ISBN-13 978-3-7908-1686-0 Physica-Verlag Heidelberg New York

Cataloging-in-Publication Data applied for Library of Congress Control Number: 2006921315

This work is subject to copyright. All rights are reserved, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilm or in any other way, and storage in data banks. Duplication of this publication or parts thereof is permitted only under the provisions of the German Copyright Law of September 9, 1965, in its current version, and permission for use must always be obtained from Physica-Verlag. Violations are liable for prosecution under the German Copyright Law.

Physica is a part of Springer Science+Business Media

springer.com

© Physica-Verlag Heidelberg 2006 Printed in Germany

The use of general descriptive names, registered names, trademarks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

Soft-Cover-Design: Erich Kirchner, Heidelberg

SPIN 11611004 88/3153-5 4 3 2 1 0 - Printed on acid-free and non-aging paper

Editorial

The VIIIth International Workshop on "Intelligent Statistical Quality Control" took place in Warsaw, Poland, and was hosted by Professor Dr. Olgierd Hryniewicz, Systems Research Institute of the Polish Academy of Sciences and Warsaw School of Information Technology, Warsaw, Poland. The workshop itself was jointly organized by Professor Dr. O. Hryniewicz, Professor Dr. H.-J. Lenz, Professor Dr. P.-T. Wilrich, Dr. P. Grzegorzewski, Edyta Mrówka and Maciej Romaniuk.

The workshop papers integrated in this volume are divided into three main parts: Part 1: "General Aspects of SQC Methodology", Part 2: "On-line Control" with subchapters "Sampling Plans", "Control Charts" and "Monitoring", and Part 3: "Off-line Control" including Data Analysis, Calibration and Experimental Design.

In Part 1 "General Aspects of SQC Methodology" von Collani and Palcat analyze "How Some ISO-Standards Complicate Quality Improvement". They compare the aims of ISO-Standards for QC with the aims of continuous quality improvement. Due to a lack of compatibility different QC procedures are proposed.

In Part 2 "On-line Control" there are fifteen papers. It starts with two papers on "Sampling Plans". *Hryniewicz* considers "Optimal Two-Stage Sequential Sampling Plans by Attributes". Acceptance sampling by attributes requires large samples when the fraction of nonconforming items in sampled lots or processes is very low. Wald's sequential sampling plans have been designed in order to meet this situation. Hryniewicz proposes restricted, curtailed sequential sampling plans for attributes. The plans fulfil pre-specified statistical requirements for risks, while offering minimal sampling efforts. *Palcat* reviews three-class sampling plans - A Review with Applications". He reviews the key features of the three-class sampling plan theory and discusses some applications, where such plans would be effective for QC. The author examines applications, which are specific to the field of legal metrology. He closes with case studies where isolated lots are common and currently used methods are problematic.

Control Charting has been an integral part of On-line Control, and there is evidence that this will continue. Therefore almost one half of the papers focus on "Control Charts". Bodnar and Schmid in "CUSUM Control Schemes for Multivariate Time Series" extend multivariate CUSUM charts to VARMA processes with Gaussian noise superimposed. They consider both modified control charts and residuals charts. By an extensive Monte Carlo study they compare them with the multivariate EWMA chart (Kramer and Schmid 1997). Knoth pays special attention to the correct design goal when control charts are run. His paper is entitled "The Art of Evaluating Monitoring Schemes – How to Measure the Performance of Control Charts". The author asks for caution when using the "the minimal out-of-control ARL" as a design criterion of monitoring schemes and advocates the "minimal steady-state ARL" from the viewpoint of features of the steady-state delay distribution. Morais and Pacheco present some striking examples of joint (μ , σ)-schemes in "Misleading Signals in Joint Schemes for μ and σ ". They show that the occurrence of misleading signals should alert the quality staff on the shop floor, and the practioneers should be bothered. Mrówka and Grzegorzewski contribute to a new design of control

charts with a paper on "The Fréchet Control Charts". They suggest the Fréchet distance for simultaneously monitoring of process level and spread. Their new chart behaves comparable to classic control charts if changes either in process level or in process spread only are observed. However, it is much better than a combined $(\overline{x} - s)$ -chart if simultaneous disturbances of the process level and spread happen. In their paper entitled "Reconsidering Control Charts in Japan" Nishina, Kuzuva and Ishii study the role of causality and its relation to goals as target functions of control charting. Machine capability improvements due to advanced production technology have resulted in variance reduction within subgroups. They note that part of the variance between subgroups can be included into the variance due to chances. In a case study they show that a measurement characteristic specified by a related Standard is not necessarily appropriate for the control characteristic. Pokropp, Seidel, Begun, Heidenreich and Sever monitor police activities in "Control Charts for the Number of Children Injured in Traffic Accidents". They specify a generalised linear model (GLM) with Poisson counts. Parameter estimation is based on data, which represents the daily number of injuries. Seasonal effects are considered. Control limits are computed by Monte-Carlo simulation of the underlying mixing distributions in order to detect deviations from the police target values for various periods of interest. Reynolds ir. and Stoumbos take a look at process deviations and follow up the rational subgroup concept in "A New Perspective on the Fundamental Concept of Rational Subgroups". Control charts are usually based on a sampling interval of fixed length. They investigate the question whether it is better or not to use sample sizes n = 1 or n > 1 and to select either concentrated or dispersed sampling. A tandem chart to control μ and σ is investigated. They conclude that the best overall performance is obtained by taking samples of n = 1 and using an EWMA or CUSUM chart combination. The Shewhart chart combination with the best overall performance is based on n > 1. Saniga, McWilliams, Davis and Lucas investigate "Economic Advantages of CUSUM Control Charts for Variables". Their view on an economic CUSUM design is more general than the scope of earlier publications on this topic. ARLs are calculated using the Luceno and Puig-Pey (2002) algorithm in combination with a Nelder Mead search procedure. The policy decision of choosing a CUSUM chart or a Shewhart chart is addressed. Suzuki, Harada and Ojima present a study on "Choice of Control Interval for Controlling Assembly Processes". Time series models are used for effective process control of specific assembly processes, especially, if the number of products is high. Influential factors like the control interval or the dead time of the assembly process are considered. Yasui, Ojima and Suzuki in "Generalisation of the Run Rules for the Shewhart Control Charts" extend Shewart's 3sigma rule and propose two new rules based on sequences of observations. The performance of such modifications is evaluated under several out-of-control scenarios.

Part 2 closes with three papers on "Monitoring". Andersson in her contribution to "Robust On-Line_Turning Point Detection. The Influence of Turning Point Characteristics" is interested in turning point problems of cyclical processes. She develops and evaluates the methodology for on-line detection of turning points in production processes by using an approximate ML estimation technique combined with a nonparametric approach. *Iwersen* and Melgaard in "Specification Setting for Drugs in the Pharmaceutical Industry" discuss the practical implications of setting and maintaining specifications for drugs in the pharmaceutical industry. These include statistical process control limits, release limits, shelf life limits and in-use limits. The challenge is to make the limits consistent and practical. The approach involves normal linear mixed models and the Arrhenius model, a kinetic model, which describes for example the temperature dependence on drug degradation. In "Monitoring a Sequencing Batch Reactor for the Treatment of Wastewater by a Combination of Multivariate Statistical Process Control and a Classification Technique" *Ruiz, Colomer and Melendez* combine multivariate SPC and a specially tailored classification technique in order to monitor a wastewater treatment plant.

Part 3 "Off-line Control" includes five papers. *Göb* discusses in "Data Mining and Statistical Control – A Review and Some Links" statistical quality control and its relation to very large (Terabytes) databases of operational databases sampled from industrial processes. He strongly advocates for adoption of techniques for handling and exploring large data sets, i.e. OLTP databases and (OLAP) data warehouses in industry. He reviews the links between data mining techniques and statistical quality control and sketches ways of reconciling these disciplines. *Grzegorzewski and Mrówka* consider the calibration problem in which the corresponding loss function is no more piecewise constant as in Ladany (2001). In their paper on "Optimal Process Calibration under Nonsymmetric Loss Function" they consider the problem of how to set up a manufacturing process in order to make it capable. They propose an optimal calibration method for such loss functions. The

suggested calibration procedure depends on the process capability index C, . Ojima, Yasui,

Feng, Suzuki and Harada are concerned with "The Probability of the Occurrence of Negative Estimates in the Variance Components Estimation by Nested Precision Experiments". They apply a canonical form of generalised staggered nested designs, and the probability of the occurrence of negative LS estimates of variance components is evaluated. Some practical hints are derived for the necessary number of laboratories involved in such problems. Koyama in "Statistical Methods Applied to a Semiconductor

Manufacturing Process" uses a $L_{\mu}(2^{\prime\prime})$ orthogonal design and presents a semi-conductor

factory scenario where new types of semiconductors are to be manufactured very shortly after the design. The lack of time causes small data sets as well as a lot of missing values. Finally, *Vining and Kowalski* in "An Overview of Composite Designs Run as Split-Plots" firstly summarise the results of Vining, Kowalski, and Montgomery (2004) and Vining, Parker, and Kowalski (2004). The authors secondly illustrate how to modify standard central composite designs and composite designs based on Plackett-Burman designs to accommodate the split-plot structure. The paper concludes with a walk through a fully worked-out example.

The impact of any workshop is mainly shaped by the quality of papers, which are presented at the meeting, revised later and finally submitted. We would like to express our deep gratitude to the following members of the scientific programme committee, who did an excellent job with respect to the recruiting of invited speakers as well as refereeing all the submitted papers:

Mr David Baillie, United Kingdom Prof. Elart von Collani, Germany Prof. Olgierd Hryniewicz, Poland Prof. Hans-J. Lenz, Germany Prof. Yoshikazu Ojima, Japan Prof. Poul Thyregod, Denmark Prof. Peter-Th. Wilrich, Germany Prof. William H. Woodall, U.S.A.

We would like to close with our cordial thanks to Mrs. Angelika Wnuk, Institute of Production, Information Systems and Operations Research, Free University Berlin, who assisted us to clean up and to integrate WINWORD papers.

We gratefully acknowledge financial support of the Department of Economics, Institute of Statistics and Econometrics, and Institute of Production, Information Systems and Operations Research of the Free University of Berlin, Germany, which made it possible to get this volume put to press. Moreover, we again thank the Physica-Verlag, Heidelberg, for his continuing efficient collaboration.

On behalf of all participants, the editors would like to thank Professor Dr. Olgierd Hryniewicz and his staff for their superb hospitality, the perfect organisation, and the stimulating scientific atmosphere. We are happy and proud to announce that the International Workshop on Intelligent Statistical Quality Control will be continued in 2007.

Berlin, November 2005

Hans - J. Lenz Peter-Th. Wilrich

VIII

PART 1: GENERAL ASPECTS OF SQC METHODOLOGY

How Some ISO Standards Complicate Quality Improvement	
E. von Collani, F. A. Palcat	3

PART 2: ON-LINE CONTROL

2.1 Sampling Plans

Optimal Two-Stage Sequential Sampling Plans by Attributes O. Hryniewicz	21
Three-Class Sampling Plans: A Review with Applications F. A. Palcat	34
2.2 Control Charts	
CUSUM Control Schemes for Multivariate Time Series M. Bodnar, W. Schmid	55
The Art of Evaluating Monitoring Schemes How to Measure the Performance of Control Charts?	
S. Knoth	74
Misleading Signals in Joint Schemes for μ and σ	
M. C. Morais, A. Pacheco	100
The Fréchet Control Charts E. Mrowka, P. Grzegorzewski	123
Reconsidering Control Charts in Japan K. Nishina, K. Kuzuya, N. Ishii	136
Control Charts for the Number of Children Injured in Traffic Accidents F. Pokropp, W. Seidel, A. Begun, M. Heidenreich, K. Sever	151
A New Perspective on the Fundamental Concept of Rational Subgroups M. R. Reynolds, Jr., Z. G. Stoumbos	172
Economic Advantages of CUSUM Control Charts for Variables E. M. Saniga, T. P. McWilliams, D. J. Davis, J. M. Lucas	185
Choice of Control Interval for Controlling Assembly Processes T. Suzuki, T. Harada, Y. Ojima	199

Generalization of the Run Rules for the Shewhart Control Charts S. Yasui, Y. Ojima, T. Suzuki	207
2.3 Monitoring	
Robust On-Line Turning Point Detection. The Influence of Turning Point	
Characteristics	
E. Andersson	223
Specification Setting for Drugs in the Pharmaceutical Industry	
J. Iwersen, H. Melgaard	249
Monitoring a Sequencing Batch Reactor for the Treatment of Wastewater by a	
Combination of Multivariate Statistical Process Control and a	
Classification Technique	
M. Ruiz, J. Colomer, J. Melendez	263

PART 3: OFF-LINE CONTROL

Data Mining and Statistical Control - A Review and Some Links R. Göb	285
Optimal Process Calibration under Nonsymmetric Loss Function P. Grzegorzewski, E. Mrowka	309
The Probability of the Occurrence of Negative Estimates in the Variance Components Estimation by Nested Precision Experiments Y. Ojima, S. Yasui, Feng L., T. Suzuki, T. Harada	322
Statistical Methods Applied to a Semiconductor Manufacturing Process T. Koyama	332
An Overview of Composite Designs Run as Split-Plots G. Vining, S. Kowalski	342

Author Index

- Andersson, Eva, Dr., Goteborg University, Statistical Research Unit, PO Box 660, SE-405 30 Goteborg, Sweden e-mail: eva.andersson@statistics.gu.se
- Begun, Alexander, Dipl.-Math., Helmut-Schmidt-Universität/Universität der Bundeswehr Hamburg, Institut f
 ür Statistik und Quantitative Ökonomik, Holstenhofweg 85, D-22043 Hamburg, Germany e-mail: alexander.begun@hsu-hh.de
- Bodnar, Olha, Dr., Europe University Viadrina, Department of Statistics, Postfach 1786, D-15207 Frankfurt(Oder), Germany e-mail: obodnar@euv-frankfurt-o.de
- Collani, Elart von, Prof. Dr., Universität Würzburg, Volkswirtschaftliches Institut, Sanderring 2, D-97070 Würzburg, Germany e-mail: collani@mathematik.uni-wuerzburg.de
- Colomer, Joan, Prof. Dr., University of Girona, Department of Electronics, Computer Science and Automatic Control, Campus Montilivi, Building PIV, C.P. 17071 Girona, Spain e-mail: colomer@eia.udg.es
- Davis, Darwin J., Ph.D., Prof., Department of Business Administration, College of Business and Economics, University of Delaware, 204 MBNA America Building, Newark, DE 19716, U.S.A e-mail: davisd@lerner.udel.edu
- Feng, Ling, Dr., Tokyo University of Science, Department of Industrial Administration, 2641 Yamazaki, Noda, Chiba, 278-8510, Japan e-mail: fengl@ia.noda.tus.ac.jp
- Göb, Rainer, Prof. Dr., Universität Würzburg, Institute for Applied Mathematics and Statistics, Sanderring 2, D-97070 Würzburg, Germany e-mail: goeb@mathematik.uni-wuerzburg.de
- Grzegorzewski, Przemysław, Ph.D., Polish Academy of Sciences, Systems Research Institute, Newelska 6, 01-447 Warsaw, Poland and Warsaw University of Technology, Faculty of Mathematics and Information Sciences, Plac Politechniki 1, 00-661 Warsaw, Poland e-mail: pgrzeg@ibspan.waw.pl

- Harada, Taku, Ph.D., Tokyo University of Science, Department of Industrial Administration, 2641 Yamazaki, Noda, Chiba, 278-8510, Japan e-mail: harada@ia.noda.tus.ac.jp
- Heidenreich, Melanie, Dipl.-Math., Helmut-Schmidt-Universität/Universität der Bundeswehr Hamburg, Institut für Statistik und Quantitative Ökonomik, Holstenhofweg 85, D-22043 Hamburg, Germany e-mail: melanie.heidenreich@hsu-hh.de
- Hryniewicz, Olgierd, Prof. Dr., Systems Research Institute of the Polish Academy of Sciences and Warsaw School of Information Technology, Newelska 6, 01-447 Warsaw, Poland e-mail: hryniewi@ibspan.waw.pl
- Ishii, Naru, Nagoya Institute of Technology, Department of Civil Engineering and Systems Management, Gokiso-cho, Showa-ku, Nagoya 466-8555, Japan e-mail: naru@nitech.ac.jp
- Iwersen, Jørgen, Dr., Novo Nordisk A/S, Novo Alle, DK-2880 Bagsvaerd, Denmark e-mail: jiw@novonordisk.com
- Knoth, Sven, Dr., Advanced Mask Technology Center, Postfach 110161, D-01330 Dresden, Germany e-mail: Sven.Knoth@amtc-dresden.com
- Kowalski, Scott M., Dr., Technical Trainer, Minitab, Inc., State College, PA 16801, U.S.A.
- Koyama, Takeshi, Prof. Dr., Tokushima Bunri University, Faculty of Engineering, Sanuki City, 769-2101, Japan e-mail: koyama@es.bunri-u.ac.jp
- Kuzuya, Kazuyoshi, SQC Consultant, Ohaza-Makihara, Nukata-cho, Aichi 444-3624, Japan e-mail: hokekikyo@ybb.ne.jp
- Lucas, James M., Dr., J. M. Lucas and Associates, 5120 New Kent Road, Wilmington, DE 19808, U.S.A. e-mail: jamesm.lucas@worldnet.att.net
- McWilliams, Thomas P., Ph.D., Prof., Drexel University, Department of Decision Sciences, Philadelphia, PA 19104, U.S.A. e-mail: tmcwilliams@drexel.edu

- Meléndez, Joaquim, Prof. Dr., University of Girona, Department of Electronics, Computer Science and Automatic Control, Campus Montilivi, Building PIV, C.P. 17071 Girona, Spain e-mail: quimmel@eia.udg.es
- Melgaard, Henrik, Dr., Novo Nordisk A/S, Novo Alle, DK-2880 Bagsvaerd, Denmark e-mail: hmel@novonordisk.com
- Morais, Manuel C., Technical University of Lisbon, Department of Mathematics and Centre for Mathematics and its Applications, Instituto Superior Técnico, Av. Rovisco Pais, 1049-001 Lisboa, Portugal e-mail: maj@math.ist.utl.pt
- Mrówka, Edyta, M.Sc., Polish Academy of Sciences, Systems Research Institute, Newelska 6, 01-447 Warsaw, Poland e-mail: mrowka@ibspan.waw.pl
- Nishina, Ken, Prof. Dr., Nagoya Institute of Technology, Department of Techno-Business Administration, Gokiso-cho, Showa-ku, Nagoya 466-8555, Japan e-mail: nishina@nitech.ac.jp
- Ojima, Yoshikazu, Prof. Dr., Tokyo University of Science, Department of Industrial Administration, 2641 Yamazaki, Noda, Chiba, 278-8510, Japan e-mail: ojima@ia.noda.tus.ac.jp
- Pacheco, António, Technical University of Lisbon, Department of Mathematics and Centre for Mathematics and its Applications, Instituto Superior Técnico, Av. Rovisco Pais, 1049-001 Lisboa, Portugal e-mail: apacheco@math.ist.utl.pt
- Palcat, Frank, Measurement Canada, Ottawa, Ontario, K1A 0C9, Canada email: palcat.frank@ic.gc.ca
- Pokropp, Fritz, Prof. Dr., Helmut-Schmidt-Universität/Universität der Bundeswehr Hamburg, Institut für Statistik und Quantitative Ökonomik, Holstenhofweg 85, D-22043 Hamburg, Germany e-mail: fritz.pokropp@hsu-hh.de
- Reynolds Jr., Marion R., Prof. Dr., Virginia Polytechnic Institute and State University, Department of Statistics, Blacksburg, VA 24061-0439, U.S.A. e-mail: mrr@vt.edu
- Ruiz, Magda, Prof., University of Girona, Department of Electronics, Computer Science and Automatic Control, Campus Montilivi, Building PIV, C.P. 17071 Girona, Spain e-mail: mlruizo@eia.udg.es

- Saniga, Erwin M., Prof. Dr., University of Delaware, Department of Business Administration, Newark, DE 19716, U.S.A. e-mail: sanigae@lerner.udel.edu
- Schmid, Wolfgang, Prof. Dr., Europe University Viadrina, Department of Statistics, Postfach 1786, D-15207 Frankfurt(Oder), Germany e-mail: schmid@euv-frankfurt-o.de
- Seidel, Wilfried, Prof. Dr., Helmut-Schmidt-Universität/Universität der Bundeswehr Hamburg, Institut für Statistik und Quantitative Ökonomik, Holstenhofweg 85, D-22043 Hamburg, Germany e-mail: wilfried.seidel@hsu-hh.de
- Sever, Krunoslav, Dipl.-Math., Helmut-Schmidt-Universität/Universität der Bundeswehr Hamburg, Institut f
 ür Statistik und Quantitative Ökonomik, Holstenhofweg 85, D-22043 Hamburg, Germany e-mail: sever@hsu-hh.de
- Stoumbos, Zachary G., Prof. Dr., Rutgers, The State University of New Jersey, Piscataway, NJ 08854-8054, U.S.A. e-mail: stoumbos@andromeda.rutgers.edu
- Suzuki, Tomomichi, Ph.D., Tokyo University of Science, Department of Industrial Administration, 2641 Yamazaki, Noda, Chiba, 278-8510, Japan e-mail: suzuki@ia.noda.tus.ac.jp
- Vining, G. Geoffrey, Prof. Dr., Virginia Tech, Department of Statistics, Blacksburg, VA 24061, U.S.A. e-mail: vining@vt.edu
- Yasui, Seiichi, Science University of Tokyo, Department of Industrial Administration, 2641 Yamazaki, Noda, Chiba, 278-8510, Japan e-mail: yasui@ia.noda.tus.ac.jp

Part 1

General Aspects of SQC Methodology